



ACCOMMODATION RULES

Dear guests, welcome to the guest-house Central Park.

We wish you a pleasant stay and would like to inform you about our internal accommodation rules:

1.

Incoming guests will sign at the reception by presenting necessary documents (ID card, passport) and pay fees for services provided.

2.

On arrival each client will be given a hotel card, which he will show in case of any communication with the reception and use of prepaid food services.

3.

Upon arrival you will receive keys to your room.

4.

Guests will be accommodated in a room chosen by the reception staff.

5.

The operator is not liable for damages to property of guests, for the loss of personal belongings, documents and valuables. Valuable things can be saved free of charge in the safe at the reception.

6.

Parking is secured by a security camera system. Parking is free for the guests of the guest-house.

7.

The client is obliged to pay for damage to property of the operator in the specified amount in agreement with the competent person of the guest-house.

8.

Silent hours last from 22:00 to 6:00 h.

9.

Moving furniture and bedding shall be consulted with the manager, respectively ask the staff of the guest-house.

10.

Bed linen is 3 times a week. Towel will be exchanged every two days of your stay.

In case of extra dirty ask staff about the exchange.

11.

It is not allowed to smoke cigarettes and other tobacco products throughout the whole guest-house. Smoking is possible in the yard of the guest-house.

12.

Any claims, defects or damages to equipment must be reported to the reception or the personnel of the guest-house.

13.

On the day of departure you must leave the room no later than 10:00, unless agreed otherwise.

14.

Restaurant hours: 6:30-22:00.

15.

Time of meals for guests with half or full board: B 6:30-10:00, L 11:00-14:00, D 18:00-22:00.

The staff wishes you a pleasant stay.

Emergency phone numbers:

Police: 158

Emergency medical service: 155

Fire and Rescue Service: 150

Integrated Rescue System: 112

Guest-House Central Park s. r. o., Sad SNP 663/18, 010 01 Žilina

GUEST-HOUSE CENTRAL PARK, SAD SNP 663/18, 010 01 Žilina

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www.penzioncentralpark.sk

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